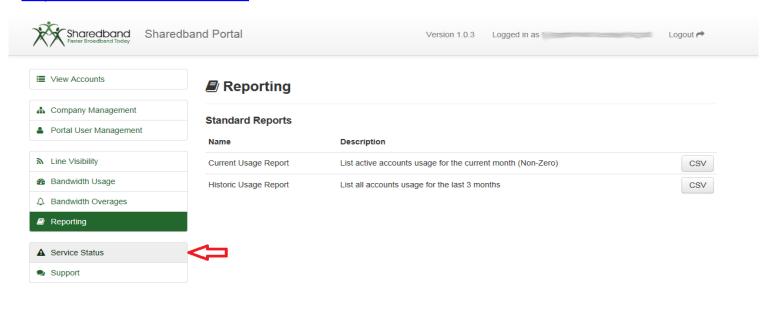


Portal Training for Resellers

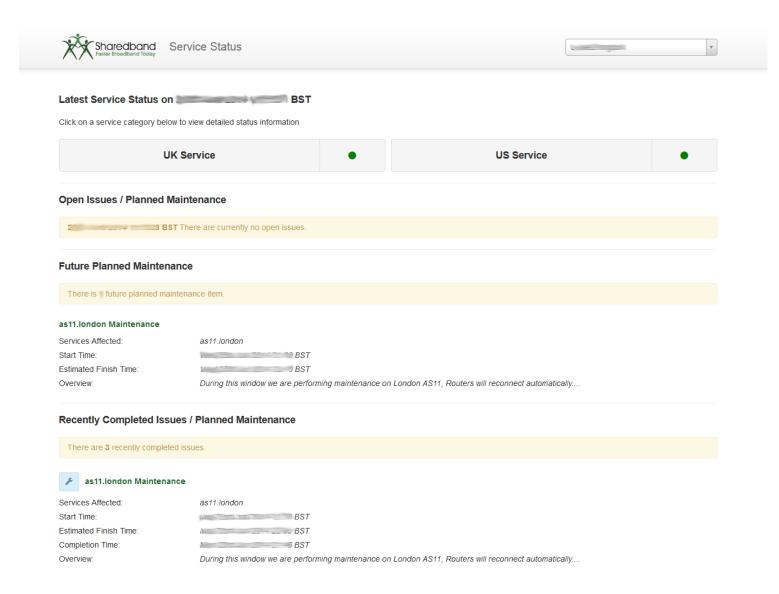
Part 5: Service Status

Service Status

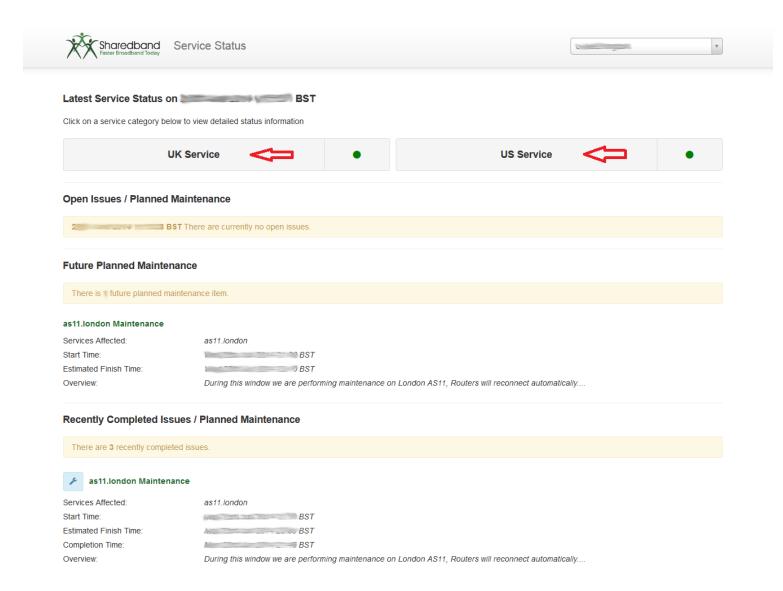
➤ The 'Service Status' button hyperlinks to Sharedband's Service Status webpage. This webpage can also be accessed directly at http://status.sharedband.net/



The Service Status page allows you to see Sharedband's planned platform maintenance windows and open issues.



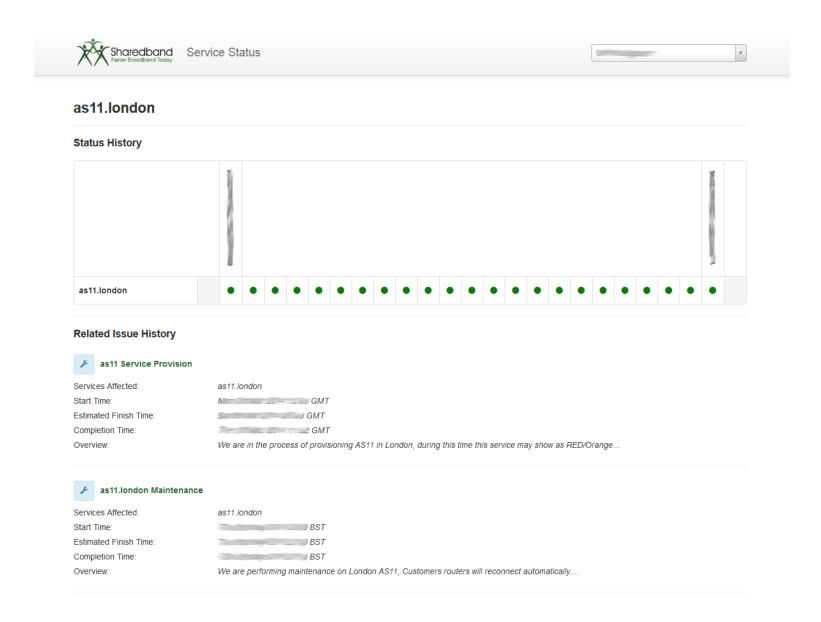
➤ Selecting UK or US Service drills down into the chosen territory.



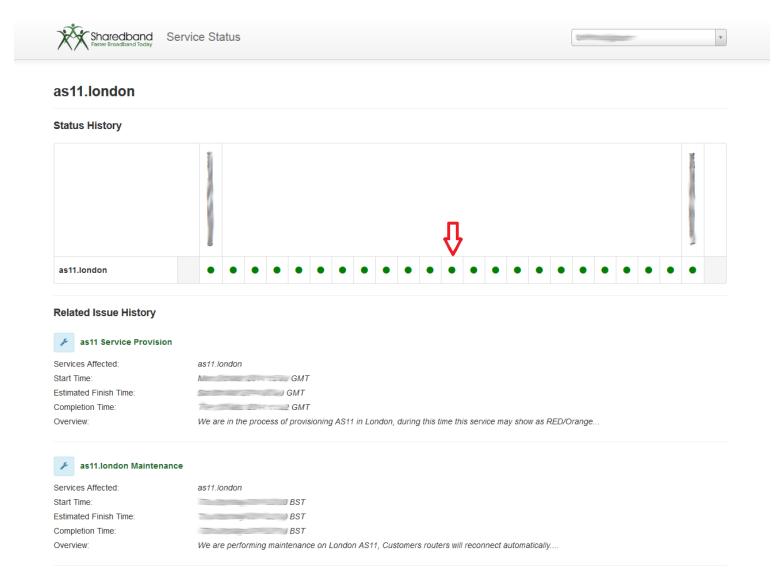
➤ Selecting the desired aggregation server from the displayed list drills down into that specific aggregation server.

Sharedband Service Status			
Latest Service Status on BST Click on a service category below to view detailed status information			
UK Service	•	US Service	•
ик тн1	•	US NOC	•
as1.london	•	as1.ati	•
as2.london	•	as1.chi	•
as3.london	•	as1.dal	•
as4.london	•	as1.lax	•
as5.london	•	as1.nyc	•
as6.london	•	as1.sea	•
UK TH2	•		
as11.london	•		
as10.london	•		
as7.london	•		
as8.london	•		
as9.london	•		
London Test Service	•		

This screen gives you detailed and historical reports of that individual aggregation server.



➤ The Status History is updated every 5 minutes showing aggregation server health. Hovering the mouse over a dot will display the period of time that it covers.





Portal Training for Resellers

Thank you for viewing

If you have any questions please visit our knowledgebase at http://support.sharedband.com/kb or contact our support department by ticket or phone