



# Sharedband

## Portal Training for Resellers

*Part 4: Line visibility, bandwidth usage  
and  
reporting*

# Line Visibility

- The 'Line Visibility' button provides a way to see the Sharedband connectivity status of your customer's routers:
- 1) Shows the Aggregation server the customer is connected to
- 2) Shows a router/node that is not connected to the Sharedband service
- 3) Shows a router/node that is connected to the Sharedband service using its own WAN connection
- 4) Shows a customer that has not yet connected their routers to the Sharedband service

Sharedband Portal

Version 1.0.3 Logged in as [redacted] Logout

View Accounts

Company Management

Portal User Management

**Line Visibility**

Bandwidth Usage

Bandwidth Overages

Reporting

Service Status

Support

### Line Visibility

All Lines Filter Reset

**as1.idn.uk.sharedband.net (109.68.193.1)**

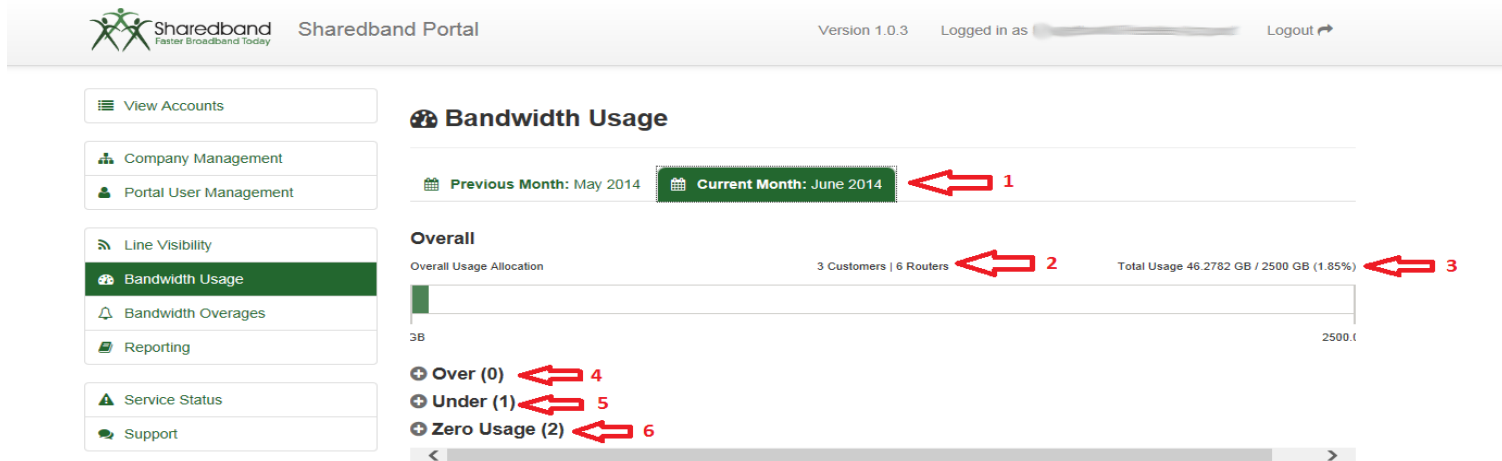
112		
1	Power Router Pro - 2.32	⚠
2	Power Router Pro - 2.32	⚠
143		
1	Netgear DG834v4 - 2.20	✓
2	Netgear DG834v4 - 2.20	✓

**host-2-166-108-91.uk.sharedband.net (64.145.66.236)**

No active lines found for this service or matching your selected filter

# Bandwidth Usage

- The 'Bandwidth Usage' button provides a way to see how much data your customers have passed through the Sharedband service.
- 1) Shows the current and previous month's usage statistics.
- 2) Shows how many customers you have and the total number of routers/nodes.
- 3) Shows the total usage of all your customers in Gigabytes.
- 4) Shows customers who have exceeded their usage allowance.
- 5) Shows customers who are within their usage allowance.
- 6) Shows accounts that have not yet connected to Sharedband.



# Bandwidth Overages

- The 'Bandwidth Overage' button displays accounts that have exceeded their Sharedband service usage limit.
- You can view either the current month's or the previous month's data by selecting the appropriate tab.

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View Accounts  
Company Management  
Portal User Management  
Line Visibility  
Bandwidth Usage  
**Bandwidth Overages**  
Reporting  
Service Status  
Support

## Bandwidth Overages

Previous Month: May 2014 **Current Month: June 2014**

**Overages as of 24th June 2014 at 09:09:33**

No accounts over bandwidth limit

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# Reporting

➤ The 'Reporting' button provides a way of exporting your customer's usage reports to a CSV file so that you can archive a copy for your records.

➤ 1) Allows you to export the current usage for all of your customers.

➤ 2) Allows you to export the previous three month's usage data for all of your customers.

Sharedband Portal

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View Accounts

Company Management

Portal User Management

Line Visibility

Bandwidth Usage

Bandwidth Overages

**Reporting**

Service Status

Support

### Reporting

#### Standard Reports

Name	Description	
Current Usage Report	List active accounts usage for the current month (Non-Zero)	CSV 1
Historic Usage Report	List all accounts usage for the last 3 months	CSV 2



# Sharedband

## Portal Training for Resellers

*Thank you for viewing*

If you have any questions please visit our knowledgebase at <http://support.sharedband.com/kb> or contact our support department by ticket or phone.