



# Sharedband

## Portal Training for Resellers

*Part 9: Logging into a NOC account and changing the NOC account password*

# Logging into a NOC account

- To administer the account click the 'Login As' button

Sharedband Portal

Version 1.0.3 Logged in as [redacted] Logout

View Accounts

- Company Management
- Portal User Management
- Line Visibility
- Bandwidth Usage
- Bandwidth Overages
- Reporting
- Service Status
- Support

### Edit Account - [redacted]

Information NOC Details Usage Support Tickets

Account Name \* [redacted]

Company Sharedband Reseller Training

Usage Limit \* Professional (250GB)

Number of IPs \* 2

Number of Lines \* 2

Save Account Login As Cancel

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- Then click the 'Open in a new window' button

The screenshot displays the Sharedband Portal interface. At the top, the logo and name 'Sharedband' are visible, along with the tagline 'Faster Broadband Today'. The page version is 1.0.3, and the user is logged in as 'S...'. A 'Logout' link is present. On the left, a navigation menu includes 'View Accounts', 'Company Management', 'Portal User Management', 'Line Visibility', 'Bandwidth Usage', 'Bandwidth Overages', 'Reporting', 'Service Status', and 'Support'. The main content area shows a user profile with a gear icon and buttons for 'Edit Account' and 'View Company'. A red arrow points to a blue 'Open in New Window' button. Below this is a navigation bar with tabs for 'Home', 'Status', 'Configuration', and 'Admin'. The 'Home' tab is active, showing account details for 'Home - 109.68.193.1/wellbarn-143' as of 15:00 18 July 2014. The 'Sharedband account details' section lists: Username: S..., Aggregation server address: 109.68.193.1, Community ID: 143, Current number of lines: 2, and Public IPs: 109.68.192.215, 109.68.194.27. The 'Usage Statistics' section shows: Last Updated: 14:17 18 July 2014, Current Download: 13.02 GB, Current Upload: 13.26 GB, Current Total / Usage Limit: 26.28 GB / 250GB, and Last Month (Down/Up/Total): 35.04 GB / 24.41 GB / 59.45 GB. The footer contains the copyright notice: © 2007-2014 Sharedband Ltd. All rights reserved.

- The NOC administration home screen is displayed.

Sharedband  
Faster Broadband Today

Log Out

Home - 109.68.193.1.v

15:02 18 July 2014

Change Password

### Sharedband account details

Username : ██████████

Aggregation server address : 109.68.193.1

Community ID : 143

Current number of lines : 2

Public IPs : 109.68.192.215, 109.68.194.27

### Usage Statistics

Last Updated : 14:17 18 July 2014

Current Download : 13.02 GB

Current Upload : 13.26 GB

Current Total / Usage Limit : 26.28 GB / 250GB

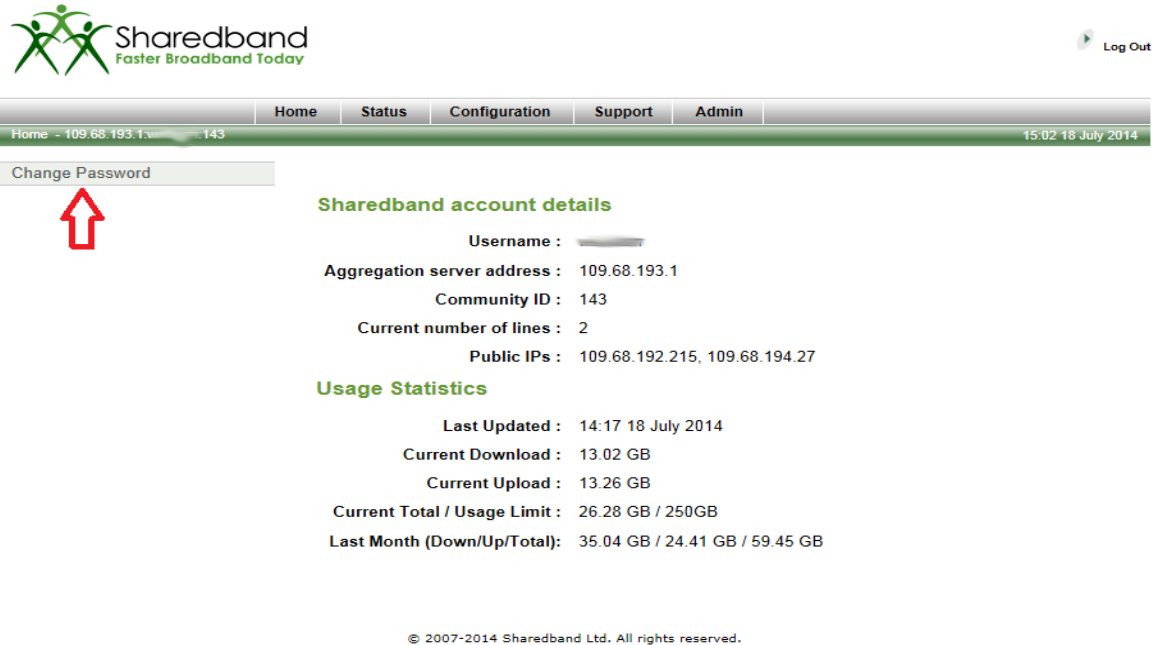
Last Month (Down/Up/Total): 35.04 GB / 24.41 GB / 59.45 GB

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- 
- You will notice that the Portal buttons have all been removed to ensure you are only administering this one single customer.

## Change the NOC account password

- Changing the customers NOC password is possible should the need arise. Simply click the 'Change Password' to instigate the process



The screenshot shows the Sharedband customer portal interface. At the top left is the Sharedband logo with the tagline "Faster Broadband Today". To the right is a "Log Out" link. Below the logo is a navigation menu with tabs for "Home", "Status", "Configuration", "Support", and "Admin". The "Home" tab is selected, showing a breadcrumb "Home - 109.68.193.1" and the IP address "143". The current time is "15:02 18 July 2014". A "Change Password" button is highlighted with a red arrow. The main content area displays "Sharedband account details" with the following information:

- Username : [redacted]
- Aggregation server address : 109.68.193.1
- Community ID : 143
- Current number of lines : 2
- Public IPs : 109.68.192.215, 109.68.194.27

Below this is the "Usage Statistics" section:

- Last Updated : 14:17 18 July 2014
- Current Download : 13.02 GB
- Current Upload : 13.26 GB
- Current Total / Usage Limit : 26.28 GB / 250GB
- Last Month (Down/Up/Total): 35.04 GB / 24.41 GB / 59.45 GB

At the bottom, there is a copyright notice: "© 2007-2014 Sharedband Ltd. All rights reserved."

- Before using the change password facility you **must** ensure that **all** of the deployed routers are online and actively connected to the Sharedband service. The reason is that the password change will also reset both the router's Sharedband authentication and GUI login passwords. All routers will also restart when complete to apply the new settings.

- To reset the password you will need to insert the old NOC account password <sup>(1)</sup>
- Insert the desired new password <sup>(2)</sup>. This must be a secure password (minimum of 8 character containing upper case, lower case and at least one numerical digit)
- Confirm your new password <sup>(3)</sup>
- Click the 'Change Password' button <sup>(4)</sup>. At this point the routers will restart to apply the new password for both the Sharedband authentication and GUI interface

The screenshot shows the Sharedband web interface. At the top left is the Sharedband logo with the tagline "Faster Broadband Today". At the top right is a "Log Out" button. Below the logo is a navigation menu with tabs for "Home", "Status", "Configuration", "Support", and "Admin". The "Configuration" tab is selected. The page title is "Change Password" and the IP address "109.68.193" is displayed. The main content area is titled "Change Password" and contains the following text: "Please fill in the details below in order to change your account password. Please note this will take immediate effect and may require your Sharedband routers to be restarted." Below this text are three input fields: "Old password", "New password", and "New password (retype)". Red arrows with numbers 1, 2, and 3 point to these fields respectively. Below the input fields is a "Change Password" button, with a red arrow and the number 4 pointing to it.

Sharedband  
Faster Broadband Today

Log Out

Home | Change Password - 109.68.193 15:04 18 July 2014

Change Password

**Change Password**

Please fill in the details below in order to change your account password. Please note this will take immediate effect and may require your Sharedband routers to be restarted.

Old password  1

New password  2

New password (retype)  3

4



# Sharedband

## Portal Training for Resellers

*Thank you for viewing*

If you have any questions please visit our knowledgebase at <http://support.sharedband.com/kb> or contact our support department by ticket or phone